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Iowa Communications Network Recognized for Completion of First Phase of FirstNet Implementation. ICN Emphasizes 'Broadband Strong' in Iowa

Public Safety, the Iowa by ISICSB, the Iowa Safety Commissioner says, Statewide Interoperable Communications Network "This is going to be the Communications System (ICN) serves as a technical largest public safety initia-Board (ISICSB), and management support part-tive in our state's history." Connect Iowa marked a signer to ISICSB, by gathering She added that the complenificant milestone in the required asset and profile tion of phase one in its implementation of FirstNet. data. ICN collected initial implementation before any This first phase of the Long datasets to create a master other state shows, "Iowa is Term Evolution Network data set of state and compoised to be the nationwide (LTE) known as FirstNet is mercial vertical assets, leader of the FirstNet neta significant step in the cre- including, but not limited to work." ation of a statewide broad- the band network exclusive for infrastructure available in man of the Iowa Statewide use by first responders, law Iowa. Also assembled was Interoperability Communi-

The Iowa Department of tion phase for FirstNet. Led Roxann Ryan, Iowa's Public telecommunication enforcement and the med- information for public safe- cations

utilizing. The data analysis included identifying user base and mobile devices/ usage for each county.

Thomas Lampe, Chair-System ty users and coverage pro- (ISICSB), says the impact of Iowa is one of the first files. The profiles deter- FirstNet to Iowans is imperstates in the nation to com- mined what Iowa's public ative to the safety of plete the initial data collec- safety sector is currently Iowans. Lampe points to

> recent Tornados in Iowa as responding to the scene. example information with ease. make a call. We can't get According to Lampe, "What through. With the FirstNet happens in that particular incident, is everyone is

> of when Everyone wants to know if FirstNet would be essential. their loved one is OK. First responders at the Everyone is using the netscene were not able to easi- work for that. That takes a ly access a commercial net- lot of bandwidth and if work because of high traf- everyone happens to be on fic. FirstNet, would have the one cell site and we're enabled law enforcement to coming in as first responcommunicate and share ders to that site we can't

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network in that particular instance, we would have what we need to stream for example video of damage to someone who needs to see it."

The need for a dedicated public safety network was evident again recently following a shooting at the Coral Ridge Mall in Coralville, IA. The Joint Emergency Communi-

cations Center (JECC) in Johnson County was overwhelmed with calls to 9-1-1. Tom Jones, executive director of the JECC says, you can imagine everyone grabbing a cellphone at that time and all at once making phone calls. Jones told the Iowa City Press Citizen that, the cellphone towers of at least two local providers were overloaded from the high volume of calls at the time of the

shooting, which might have prevented some from being able to get through to 911.' [Iowa City Press Citizen, Overflow system used for 911 calls Friday, June 15, Online Content.]

While the completion of this first phase is signifi-

cant, the Iowa Communications Network recognizes there is much work to be done before first responders have access to this vital network. With that in mind, ICN's Executive Director, Ric Lumbard this month introduced a new ethos to staff called "Broadband Strong". The directive emphasizes accomplishments Iowa has made in Broadband service, but also acts as a reminder that Iowa has work to do. "ICN's Lumbard says, Broadband Strong vision will implement strong, flexible, and fast mandates within the agency. Broadband Strong will mean ICN will be a strong broadband carrier, be business flexible, and provide fast processes, systems, and service delivery in a way that brings broadband speed back to our customers.

ICN's "Broadband Strong," message will play a key role in moving FirstNet forward. ICN is committed to emphasizing the importance and availability of high speed broadband specifically for public safety use. ICN and ISICSB are encouraged that Iowa will be among the first States with FirstNet capability.